

Public Document Pack

Working with communities to improve the quality of life for all in Argyll and Bute

www.argyllandbutecpp.net



argyll and bute

communityplanningpartnership

Municipal Buildings, Albany Street, Oban, PA34 4AW

Tel: 01631 567901 Fax: 01631570379

e.mail – jane.gillies@argyll-bute.gov.uk

22 December 2011

A meeting of the **OBAN LORN & THE ISLES LOCAL AREA COMMUNITY PLANNING GROUP** will be held in the **MCCAIG SUITE, CORRAN HALLS, OBAN** on **WEDNESDAY, 11 JANUARY 2012** at **2:00 PM**.

AGENDA

- 1. APOLOGIES**
- 2. MINUTES OF PREVIOUS MEETING(Pages 1 - 4)**
- 3. OBAN RE-FRESH PLAN - ABC (TO FOLLOW)**
- 4. BETTER COMMUNITY ENGAGEMENT RESOURCE PACK UPDATE - ABC:
LAURA MACDONALD**
- 5. INFLUENCING CHANGE - THIRD SECTOR: ELEANOR MACKINNON(Pages 5 -
6)**
- 6. SINGLE OUTCOME AGREEMENT/COMMUNITY PLAN/CORPORATE PLAN -
ABC: JANE FOWLER(Pages 7 - 34)**
- 7. LORN AND ISLANDS HOSPITAL TASK GROUP UPDATE**
- 8. LACPG PLAN (TO FOLLOW) / SCORECARD / TRACKER / PYRAMID - ABC,
CUSTOMER AND SUPPORT SERVICES / PARTNERS(Pages 35 - 44)**
- 9. RATIONALISATION / PARTNERSHIP LINKAGES TO LOCAL AREA
COMMUNITY PLANNING GROUP - ABC: GOVERNANCE & LAW(Pages 45 - 48)**
- 10. CONSULTATION DIARY- ABC: EILEEN WILSON (TO FOLLOW)**
- 11. WINTER FESTIVAL: REPORT BY FESTIVAL COMMITTEE (TO FOLLOW)**
- 12. WINTER MAINTENANCE - ABC: CALLUM ROBERTSON**
- 13. QUEEN'S DIAMOND JUBILEE CELEBRATION**
- 14. DATE AND TIME OF NEXT MEETING**

This page is intentionally left blank

MINUTES of MEETING of OBAN LORN & THE ISLES LOCAL AREA COMMUNITY PLANNING GROUP held in the MAIN HALL - CORRAN HALLS, OBAN on WEDNESDAY, 16 NOVEMBER 2011

Present: Councillor Mary-Jean Devon (Chair)
 Kenneth Macdonald, Governance & Law
 Jane Gillies, Area Governance Assistant
 Douglas Hendry, Executive Director – Customer Services
 Laura Macdonald, Community Development
 Eleanor MacKinnon, Third Sector
 Derek Leslie, NHS
 Veronica Kennedy, Acting Locality Manager, LIDGGH
 Eileen Wilson, Community Development
 Shaun Davidson, Adult Care
 Cathel MacAskill, Transerv
 Joanne Casey, AECOM
 Nicola Debnam, CHORD Manager
 Councillor Gordon Chalmers
 Councillor Elaine Robertson
 Councillor Roderick McCuish

Attending: 5 members of the public

1. APOLOGIES

Councillor Duncan MacIntyre
 Councillor Donald McIntosh
 Councillor Neil Mackay

2. MINUTES OF PREVIOUS MEETING

The Minutes of the Local Area Community Planning Group held on 14th September 2011 were approved as a correct record.

3. UPDATE ON THEMATIC GROUPS - ABC

The Group noted the minutes of the Economy and Social Affairs Thematic Groups

4. LORN ARC / CHORD UPDATE - JOANNE CASEY / NICOLA DEBNAM - AGENDA ITEM 7

Nicola Debnam and Joanne Casey presented information on the CHORD and Lorn Arc, stressing there was no overlap between the projects.

The CHORD project will enhance the area and the project board are in dialogue with relevant groups, and have issued main dates to all community councils within the Oban Lorn and the Isles area.

Council's can access Tax Incremental Funding (TIF) to fund projects, borrowed against future rates intake for the area. A Business Case is being progressed with completion in 12 to 15 months. An Initial Project document should be available by mid December.

Community Councils in Oban Lorn and the Isles area have been sent a list with timescales.

5. CONSULTATION - CARE SERVICES; COMMISSIONING - SHAUN DAVIDSON - AREA MANAGER, ADULT CARE

Shaun Davidson provided an update on Care Services.

- Council care homes are not being considered for external running at present
- Invited to tender for Day Care services in September 2011, with a closing date at end of December 2011 for appointment in January.
- Ongoing review of Home Care –
 - Tender Issue February 2012
 - Return April 2012
 - Award of Contract May 2012

The Group were reassured that the Council will still have a duty of care and will have to meet standards. Staff will be given the opportunity to apply for voluntary redundancy and others will move under TUPE. Charges will remain as at present as the new group will not have the ability to change the Council's charging policy.

Lynn of Lorne: In administration. Care Concern are in situ and taking over the day-to-day running. The situation is being monitored and there are no concerns with the establishment of referrals.

As the Local Area Manager for Social Services, Shaun is looking to set up a local forum of professionals within the area to raise awareness of adult protection. Councillor McCuish was nominated to sit on the board of this new group.

6. LORN AND ISLANDS HOSPITAL TASK GROUP UPDATE

Derek Leslie, Manager Argyll and Bute CHP, and Veronica Kennedy, Acting Locality Manager for Lorn and the Isles in David Whiteoak's absence, were in attendance and gave an update on behalf of the task group, which Councillor Elaine Robertson sits on.

Action Plan includes:

- Admission / Discharge policy
- Transport / links
- National direction of day-care surgery
- DNA's – people not turning up for appointments
- Accreditation in endoscopy – public report due end November
- Theatre activity
- Community / primary care
- Management plans extended to all stakeholders
- X-ray and lab
- Board rounds are held in each ward to ensure all professionals are aware of each case. Social worker also involved as this helps with the discharge phase.
- Ahead nationally in Scottish patient safety
- New ward has now opened

- Infection control – recent unannounced inspection raised very few actions and these have now been followed through
- Inspection on Adult Care due next year

It was acknowledged that there is a demand for dialysis, but this requires a dedicated unit. Satellite units have been set up in Caithness and Belford hospitals and the task group will look at this possibility, and will also try to look at homecare provision on islands.

Derek was congratulated on the family room at the hospice and Veronica said she is working closely with the hospice; an at home worker has now been identified, and she is looking at ways to support the islands.

In response to a question from a member of the public Derek stressed that there is no threat of closure of the Lorn & Islands District General Hospital. The number of beds are decreasing throughout the area due to more efficient working through the re-design. £2.5 - 3m is being invested in the new dental centre and it is hoped to attract good quality medical service.

Derek Leslie to give a response on review of maternity services and whether the current practice is cost effective.

Derek also to report back on MS nurse as Argyll and Bute has a high rate of sufferers.

7. CONSULTATION DIARY - FORWARD PROGRAMME / RATIONALISATION / COMMUNITY ENGAGEMENT - ABC: EILEEN WILSON, COMMUNITY PLANNING MANAGER - AGENDA ITEM 8

Consulation Diary: It was reported that the consultation diary is not being well used at present. A community pack is ready to be circulated and an interactive version is on the Council's website.

Community Engagement: Community Council training is to be held on 27th November with a power point presentation given on Mull.

8. BUDGET CONSULTATION

Douglas Hendry gave a power point presentation on the Council's budget consultation, followed by presentations from Derek Leslie (Health) and Eleanor MacKinnon (Third Sector). Handouts of the presentation to be circulated to LACPG members and Community Councils.

9. TRANSERVE PRESENTATION

Cathel MacAskill spoke on road conditions and safety, advising that works are based on visual examination and schemes are ranked using a traffic light system. Transerv act on reports of events when there is a record of fatal or injury accidents.

He explained that road closures are determined by the width of the road being worked on, with 3 months notice being given to the community where this cannot be avoided, and intimated the various methods used by Transerv to advise drivers of problems on the roads.

Current projects are:

A82 - South of Pulpit Rock	October / November
A82 - Ardlui, North of Pulpit Rock	October / November
A83 – Kilmichaelbeg	
A85 – Glenlochry	October
A85 – Lochawe	September
A85 – Saulmore	October
A85 – Strone Hill – road safety works	This financial year

Connel Bridge spar replacement works will be carried out from Sunday 4th December when the bridge will close for 4/5 nights. Emergency vehicles will be given access.

The speed limit review has concluded and is being analysed at present, a report will follow in due course.

The Chairman thanked Cathel and congratulated him on improved consultation with the Council.

10. VIDEO CONFERENCING UPDATE - ABC, CUSTOMER AND SUPPORT SERVICES / PARTNERS

Continued to the next meeting.

11. SCORECARD / TRACKER / PYRAMID - ABC, CUSTOMER AND SUPPORT SERVICES / PARTNERS

Continued to the next meeting.

12. DATE AND TIME OF NEXT MEETING

Wednesday 11th January 2012, time to be advised.

Influencing Change - Community Empowerment.

People's needs are better met when they are involved in an equal and reciprocal relationship with professionals and others, working together to get things done.

Christie report June 2011

"COMMISSION ON THE FUTURE DELIVERY OF PUBLIC SERVICES"

Involving to Devolving is a development project which is based on participatory involvement with targets and outcomes based on evidence from the earlier People First Project which highlighted that many communities did not feel they were an integral part of service planning and delivery which the recently published "Christie Report" (June 2011) strongly advocates.

Within this project we are focussed on those hardest to reach and those who currently have the least influence; rural and remote communities and those of interest, identity and purpose who feel disengaged from planning processes and believe they are not heard by those who shape services and who deliver them. This was evidenced from earlier engagement with participant views of

- *'its good to have a say but it needs to happen more often'*
- *'makes me feel valued'*
- *'this is the first time anyone has asked me what I thought and what I need'*
- *'we need more of these opportunities'*

This is an ambitious project seeking to bring about real change – transformation, targeting groups and undertaking to develop and create skilled individuals, it incorporates a new approach which has not been delivered previously and has the ambition of creating increased capacity from within our communities. There is an opportunity here to build skills which can then be passed to others and enable communities to be the driving force in changing the way services are planned and delivered.

Many individuals within our communities do not have the confidence to progress the vision/ activity for their community, this project has incorporated the opportunity for individuals in this situation to participate in personal development STEPS course. This course allows individuals to acquire the knowledge, skills and self-confidence and give the ability to visualise clear goals and to plan accordingly. Although a tested model of motivation and confidence for individuals making use of the tools from this learning is in itself new and innovative and is anticipated this will assist in the creation of empowered communities able to influence and be involved in the design and delivery of services and in future planning.

We intend to mirror our engagement with our communities by instigating a journey of informing, engaging and awareness raising with public and private sector providers to change current practice from information not only to be accessible, but

Version final

Argyll Voluntary Action

Registered Charity No. SCO29947

Company No. 277345



to ensure planners allow pre-emptive knowledge to inform, debate, decide and influence proposals which will enable the cultural change required to adopt new and deliberative approaches from "Involving to devolving"

Integral to our project will be close working with our partners in A&B Community Development and HIE Account Managers, to build on this and earlier work to enhance community development, the community planning process and the co-production of service delivery.

The New Economics Foundation defines co-production as "delivering public services in an equal and reciprocal relationship between professionals, people using services, their families and their neighbours. Where activities are co-produced in this way, both services and neighbourhoods become far more effective agents of change".

By giving opportunity to people within communities of place, purpose, interest and identity this project is supporting the ability of communities to become more cohesive, to establish stronger links and to come together in a deliberative and participatory process resulting in co-produced services and thus "Involving to Devolving".

Contacts for further information are as follows

Area wide and Oban Lorn & Isles area

Eleanor MacKinnon – Community Empowerment/ Training Manager
Training.ava@btconnect.com 01631 564839/07861653663

Lomond/ Cowal and Bute

Katrina Sayer – Community Empowerment Outreach
katrina@argyllvoluntaryaction.org.uk 01436 671613/ 07545695760

Mid Argyll/Kintyre/ Islay/ Jura/ Gigha

Patricia Dean – Community Empowerment Outreach
timebankabvc@tiscali.co.uk 01586 554744

Influencing Change- Involving to Devolving is funded by Leader matched with Argyll Voluntary Action core funds.

Version final

Argyll Voluntary Action
Registered Charity No. SCO29947
Company No. 277345





DRAFT

Argyll and Bute
Community Plan
and Single Outcome Agreement
2012-2013

produced by the Argyll and Bute Community Planning Partnership

Nì sinn le chèile gach nì a tha nar comas
Realising our potential together



Contents

argyll and bute
communityplanningpartnership

1: Introduction	Page 4
2: About Argyll and Bute—Local Context	Page 5
3: Argyll and Bute Community Planning Partnership	Page 6
3: CPP Themes and National Outcomes	Page 7
4: Theme 1—Economy	Page 8
5: Theme 2—Environment	Page 12
6: Theme 3—Social Affairs	Page 16
7: Theme 4—Third Sector and Communities	Page 24

Argyll and Bute Community Planning Partnership is committed to promoting equality

Key Principles:

- no-one is disadvantaged because of their race or ethnic origin, disability, gender, age, sexual orientation, or religion and belief
- the differences between people are valued and good relations between groups are promoted
- people are treated fairly and with equal respect
- informed assessments are made on the impact of policies and services
- people are involved in the decisions that affect them and encouraged to participate in public life



Foreword

argyll and bute
communityplanningpartnership

Foreword from Chair of CPP and Management Committee.

We would like to welcome you to the Argyll and Bute Community Plan and Single Outcome Agreement 2012 – 2013.

This is our interim plan which highlights our work to date and gives you the opportunity to find out more about the work of the Argyll and Bute Community Planning Partnership.



Cllr Dick Walsh



Derek Leslie

Partnership working, especially in these challenging times is of utmost importance to us in Argyll and Bute. We hope that through this plan you get a flavour of the particular issues we face and how we hope to rise to these challenges. Our geography in particular causes us specific issues. We have a substantial mainland area, but we also have twenty five inhabited islands. Service delivery, as you may expect, can be difficult but we are determined that, through Community Planning, we will continue towards our goal of improving the life of residents and visitors to Argyll and Bute.

We hear about partnership working often, but it is only by working together that we are able to shape the lives of those of us fortunate enough to live in Argyll and Bute. Community Planning brings together the main public sector organisations, the third sector and local enterprise to make the best possible team to deliver your aspirations.

Community Planning has the community at its heart and in consulting communities it helps us to understand what is important to you.

Councillor Dick Walsh Chair of the Argyll and Bute Community Planning Partnership and Derek Leslie Chair of the Management Committee



argyll and bute
communityplanningpartnership

1: Introduction

Community Planning is a process whereby public agencies and other key stakeholders work together to deliver better services and, through representation and participation, involve people and communities in the decisions that affect them most.

The **Scottish Government** and **Argyll and Bute Community Planning Partnership** entered into a new relationship with the Concordat agreed in November 2007. An agreement based upon mutual respect and commitment to shared objectives. The **Single Outcome Agreement** was at the core of that new relationship and reflected the spirit of partnership working in Argyll and Bute. Argyll and Bute's first Single Outcome Agreement was agreed with the Scottish Government in August 2009 and covered three years, from 2009 to 2012, highlighting outcomes to be achieved in that period.

This combined **Community Plan** and **Single Outcome Agreement 2012-2013** will bridge the one year from the end of the Single Outcome Agreement period to the end of the current Community Plan timeframe. This one year plan will continue to ensure that Argyll and Bute contributes to the delivery of the Government's 15 national outcomes and delivers better outcomes for our communities.

The **Argyll and Bute Community Planning Partnership** is focused on what residents have told us is most important to them. This one year combined Community Plan and Single Outcome Agreement sets out the overall direction and vision for the area until 2013 together with our approach to the main issues that face Argyll and Bute. All the partners are committed to this one year plan and each partner has reflected the key issues in their own plans as appropriate.

Delivery through Partnership

The Argyll and Bute Community Planning Partnership is responsible for delivering the Community Plan and Single Outcome Agreement (SOA). This combined plan will be monitored through the Community Planning Partnership's Thematic Groups and by the Management Committee, making sure that that the Community Planning Partnership delivers outcomes.

The vision for community planning in Argyll and Bute is:

Realising Our Potential Together

The core values underpinning this vision are that:

We involve and listen to our customers and communities

We take pride in delivering best value services

We are open, honest, fair and inclusive

We respect and value everyone

Consulting Communities

Through the Argyll and Bute Citizens' Panel and local consultation events the CPP asks about issues affecting communities. Last year you told us that you wanted front line services protected and savings should be made in non essential functions such as travel, subsistence, venue hire and advertising and that there should be increases in fees and other charges. You also told us that more money needed to be spent on our roads and as a result of that an additional £15m was committed over three years.



2: Local Context

argyll and bute
communityplanningpartnership

About Argyll and Bute

Argyll and Bute is an area of outstanding beauty and varied geography stretching from the main urban area of Helensburgh in the east to the island of Tiree in the West.



The area's population of 89,200 is spread across the second largest local authority area in Scotland and has the third sparsest population density, with an average population density of just 0.13 persons per hectare. Seventeen per cent of Argyll and Bute's population live on Islands. Forty-five per cent live in settlements of 3,000 or more people; conversely, 55 per cent of Argyll and Bute's population live in settlements smaller than 3,000 people, or outwith settlements altogether. 80 per cent of Argyll and Bute's population live within one kilometre of the coast.

Argyll and Bute has 25 inhabited islands, including Bute, Islay, Jura, Mull, Iona, Coll and Tiree, more than any other local authority in Scotland. The area is also home to Loch Awe (at 41 kilometres, the longest freshwater body in Britain) and several long sea lochs, which bisect the landscape.



The importance of the natural environment is indicated by the 120 Sites of Special Scientific Interest that have been designated within the area. Combined, these cover almost ten per cent of Argyll and Bute's land area. Additionally, almost thirty per cent of the Loch Lomond and the Trossachs National Park area falls within the area.

The People

The changing demographic profile of the area presents one of the area's greatest challenges. Over the twenty-five year period from 2008, the proportion of 0-15 year olds is projected to fall by almost 14%, working age population by almost 14%, and the proportion of the population of pensionable age to increase by 20%. Average gross weekly pay for fulltime workers is lower in Argyll and Bute than in Scotland (£470.20, compared to a Scottish average of £486.90). An estimated 15 per cent of jobs in Argyll and Bute are tourism-related. This compares to 9 per cent of Scottish jobs. Service sector jobs account for 86 per cent of all employee jobs in Argyll and Bute, compared to 82 per cent across Scotland. Thirty-four per cent of employee jobs in Argyll and Bute are in 'public administration, education and health'. This compares to 32 per cent for Scotland.

Our challenges

The key challenges we face relate to:

- **our geography** – a highly rural area with many small communities, often separated by water. Access to the area and to key services are perennial challenges
- **changing population** – with more extremes than most of Scotland and the differences are getting greater we face increasing costs and challenges to deliver services to older people and the need to encourage young people to move to the area so that our economy can grow
- **people on the fringe** – many of our communities are very isolated and risk collapsing as population changes take affect alongside urban communities where deprivation can create real hardships
- **the financial pressure on public services** as we have to find efficiencies for services directed to communities that are costly to support



2: Argyll and Bute Community Planning Partnership

argyll and bute
communityplanningpartnership

The Argyll and Bute Community Planning Partnership

The Partnership was set up in 2001 to coordinate the delivery of services and other activities in Argyll and Bute to improve the quality of life and physical environment for residents and visitors to the area. The Partnership consists of a number of groups:

The Full Partnership

-this is the body that provides the governance – the overall leadership and representation to ensure that the different groups and organisations that make up the Partnership are focused on the community’s priorities. It is chaired by the Leader of the Council, the person with the clearest democratic authority in the area.



The Management Committee

-this is the decision-making body for the Partnership. Partner organisations chair the Committee on a rotational basis.

The Management Committee meets every two months and brings together the organisations with the most significant influence on service delivery in Argyll and Bute.

The Management Committee ensures that the work of the Partnership has the leadership and capacity to do its job.

Thematic Groups

-these groups coordinate the activities of relevant members of the Partnership to ensure that the plan agreed by the Full Partnership is delivered. This plan sets out the community planning partnership’s priorities under the 4 themes of:

Economy; Environment; Social Affairs and Third Sector and Communities.

Strategic Partnerships

-there are a number of strategic partnerships in Argyll and Bute helping deliver Community Planning outcomes.

Local Community Planning

-these local partnerships are made up of local representatives of Community Planning Partners and local communities.



3: CPP Themes and National Outcomes

argyll and bute
communityplanningpartnership

CPP Theme	National Outcomes
<p>Argyll and Bute Community Planning Partnership</p>	<p>15—Our public services are high quality, continually improving, efficient and responsive to local people’s needs.</p>
 <p>Economy</p>	<p>1—We live in a Scotland that is the most attractive place for doing business in Europe. 2—We realise our full economic potential with more and better employment opportunities for our people . 3—We are better educated, more skilled and more successful, renowned for our research and innovation.</p>
 <p>Environment</p>	<p>10—We live in well designed, sustainable places where people are able to access the amenities and services they need. 12—We value and enjoy our built and natural environment and protect it and enhance it for future generations. 14—We reduce the local and global environmental impact of our consumption and production</p>
 <p>Social Affairs</p>	<p>3—We are better educated, more skilled and more successful, renowned for our research and innovation. 4—Our young people are successful learners, confident individuals, effective contributors and responsible citizens. 5—Our children have the best start in life and are ready to succeed. 6—We live longer, healthier lives. 7—We have tackled the significant inequalities in Scottish life. 8—We have improved the life chances for children, young people and families at risk 9—We live our lives safe from crime, disorder and danger</p>
 <p>3rd Sector and Communities</p>	<p>7—We have tackled the significant inequalities in Scottish life. 11—We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others. 13—We take pride in a strong, fair and inclusive national identity.</p>



4: Economy

argyll and bute
communityplanningpartnership



We need our people to have the right skills and attitudes to seize opportunities. We need to ensure that our economy is diverse, dynamic and highly adaptable with the ability to attract people of all ages to live and work here.

Local Outcomes	National Outcomes
<p>CPP 1— Argyll and Bute has more new businesses operating in the area, creating more jobs.</p> <p>CPP 2— We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute</p> <p>CPP 3— We have contributed to an environment where existing and new businesses can succeed.</p> <p>CPP 4—Our transport infrastructure adapts and develops to meet the social and economic needs of our communities.</p>	<p>1 We live in a Scotland that is the most attractive place for doing business in Europe.</p> <p>2 We realise our full economic potential with more and better employment opportunities for our people .</p> <p>3 We are better educated, more skilled and more successful, renowned for our research and innovation.</p>

Key Strategic Documents

- **Scottish Government Economic Strategy**
<http://www.scotland.gov.uk/Publications/2011/09/13091128/0>
- **ABC Economic Development Action Plan**
<http://www.argyll-bute.gov.uk/business-and-trade/economic-development-action-plan>
- **Renewable Energy Action Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/renewable-energy-action-plan>
- **Strategic Housing Investment Plan**
<http://argyllcommunities.org/files/2011/08/LHS-Summary-Email-Version.pdf>
- **ABC Corporate Management Asset Plan**
Link?
- **Argyll and Bute Development Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/local-plan>
- **HIE Operating Plan 2011-14**
<http://www.hie.co.uk/about-hie/news-and-media>
- **ABSEN Business Plan**
<http://www.absen.org.uk/articles/article.php?sectionID=5&articleID=43>
- **Skills Development Scotland Strategy**
<http://www.skillsdevelopmentscotland.co.uk/our-story/our-strategy.aspx>



4: Economy

argyll and bute
communityplanningpartnership

Code	Outcome	Success measures*	Target/timescale	Bench-mark	Lead
CPP 01	Argyll and Bute has more new businesses operating in the area, creating more jobs.	No of business start ups supported	135 - March 2013 (Council target for Business Gateway)		ABC
		Business survival rate beyond three years	Post 2012	With national trend figure	ABC
		No of social enterprises assisted to start up	30 – March 2013	20	TSP
CPP 02	We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute	No of people in employment (NOMIS - Annual Population Survey April 2010 to March 2011, working age population, 16-64 years)	Measure trends on an annual basis against current actual benchmark data – maintain relative trends.	40,300	Economy CPP Thematic Group
		Self employment rate (NOMIS - Annual Population Survey April 2010 to March 2011, working age population, 16-64 years)	Measure trends on an annual basis against current actual benchmark data – maintain relative trends.	13.0%	
		No of unemployed (NOMIS – Claimant Count, October 2011)	Measure trends on a monthly basis against current actual benchmark data – maintain relative trends.	1,834	Economy CPP Thematic Group
CPP 03	We have contributed to an environment where existing and new businesses can succeed.	Long term unemployed (NOMIS – Claimant Count, October 2011)	Measure trends on a monthly basis against current actual benchmark data – maintain relative trends.	710	
		No of volunteers or course participants finding employment through gaining skills	12 – March 2013	8 (local)	TSP
		% CHORD full business cases complete	100% - 2012/13		ABC
CPP 04	Our transport infrastructure adapts and develops to meet the social and economic needs of our communities.	Grants awarded to LEADER projects in rural areas of Argyll and the Islands	£6.5m		ABC
		Integrated transport – school/local transport bus contracts	150		ABC
		All ferry timetables - % sailings as timetabled	Tbc		ABC
	% flights on schedule	Tbc			ABC

*these are only a few of the success measures the CPP Economy Thematic Group uses. For a full list of all the Economic success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



4: Economy

argyll and bute
communityplanningpartnership



CHORD The Council is progressing well with its ambitious programme of regeneration in the five towns of **C**ampbeltown, **H**elensburgh, **O**ban, **R**othesay and **D**unoon (CHORD). Projects currently being implemented include Townscape Heritage Initiative's (THI) in Campbeltown and Rothesay and the Kinloch Road Regeneration project in Campbeltown. The plans to revitalise Helensburgh's town centre and esplanade should begin in early 2012. We are working to secure capital

funding for Rothesay Pavilion and continue to develop the business cases for the remaining projects within the programme, such as Dunoon and Oban.

The refurbishment of this prominent shopfront in Campbeltown has significantly enhanced the streetscape, bringing vacant floorspace back into use and creating employment.

Works included: Removal of existing board and reinstatement of left hand window; timber repairs to all windows; refurbishment of all doors to both elevations; removal of all redundant signage and cabling; redecoration of all elevations including render, windows, doors, and security bars. The works were completed in August 2011.



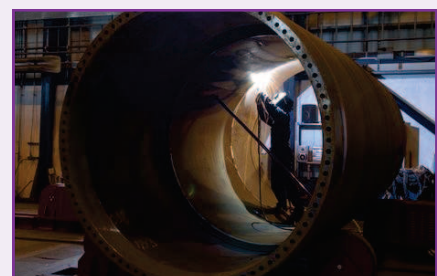
More information available at — <http://www.argyll-bute.gov.uk/content/chord-town-centre-regeneration-projects>

Inward Investment - Kintyre

2012 will see the re-opening of the Royal and Ugadale hotels in Kintyre after extensive refurbishment by the US based Southworth Developments Group. This significant investment which is being supported by the European Regional Development Fund and grant assistance from Highlands and Islands Enterprise (HIE) to reflect its importance to the wider local economy will build on the success the Group has already had in establishing the international reputation of the Machrihanish Dunes golf course.



Kintyre's role as a centre for the renewables industry has been restored after a joint venture between Scottish and Southern Energy and Marsh Wind Technology acquired the former Skykon factory. Production of towers for the Clyde Wind Farm has now recommenced retaining 85 jobs at the plant in Campbeltown. To secure this investment HIE is providing funding of £3.4million and Argyll and Bute Council is committing up to £12million to upgrade Campbeltown port and local roads. The inclusion of the area in the National Renewables Infrastructure Plan opens up opportunities for the growth and development of supply chain businesses.



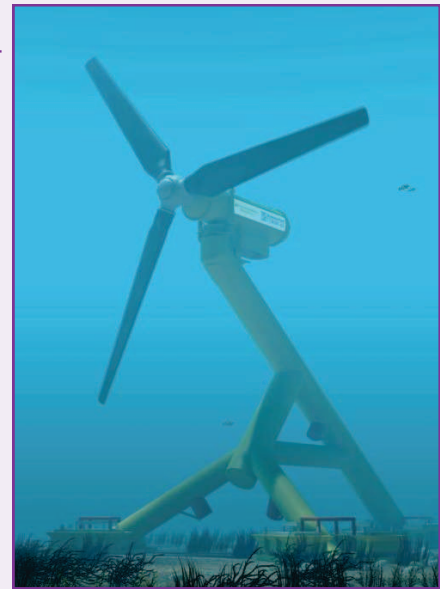


4: Economy

Argyll and Bute Renewables Alliance (ABRA)



The Argyll and Bute Renewables Alliance (ABRA) was developed from a key action identified in the REAP. ABRA brings together key partners including Argyll and Bute Council, Highlands and Islands Enterprise, Scottish Government, Marine Scotland, Scottish Power Renewables, Scottish and Southern Energy, Crown Estate Commission, Scottish Natural Heritage and Skills Development Scotland.



ABRA will ensure a strategic overview of renewable development, and a greater awareness of all the issues relating to this development across Argyll and Bute and Scotland, as well as assist with implementation of the REAP. Partners will identify options for coordinated and joined up discussions between public and private sectors, to allow for alignment of partner plans, objectives and future investment, to realise collective requirements in order to overcome barriers to development and maximise the opportunities presented by this industry, in order to achieve our vision as outlined by the REAP.



Leader

Leader is part of the Scotland Rural Development Programme (SRDP). LEADER is a bottom - up method of delivering support for rural development. With an ethos of strong partnership working and community empowerment, the Argyll and the Islands LEADER Local Action Group continues to fund new and innovative projects to support sustainable, community-based development and

growth of rural communities throughout the area.

In a time of economic uncertainty and despite the reduced availability of match funding, our communities continue to show innovation and drive to progress the sustainability of our area. During April 2010 – March 2011, Argyll and the Islands LEADER partnership has successfully contributed £1,531,443 of grant funding to 57 projects, under the themes of Revitalising Communities and Progressive Rural Economy





argyll and bute

communityplanningpartnership

5: Environment



Argyll and Bute is an area of great natural beauty and diversity. We have huge natural potential for energy generation, food and drink, leisure and tourism. We need to develop the area further, whilst protecting and enhancing what makes it attractive.

Local Outcomes	National Outcomes
<p>CPP 5— The places we live, work and visit are well planned, safer and successful, meeting the needs of our communities.</p> <p>CPP 6 —We contribute to a sustainable environment.</p> <p>CPP 7— The full potential of our outstanding built and natural environment is realised through partnership working.</p>	<p>10 We live in well designed, sustainable places where people are able to access the amenities and services they need.</p> <p>12 We value and enjoy our built and national environment and protect it and enhance it for future generations.</p> <p>14We reduce the local and global environmental impact of our consumption and production.</p>

Key Strategic Documents

- **Biodiversity Plan**
<http://www.argyll-bute.gov.uk/news/2010/nov/local-biodiversity-action-plan-2010-2015>
- **Economic Development Action Plan**
<http://www.argyll-bute.gov.uk/business-and-trade/economic-development-action-plan>
- **Renewable Energy Action Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/renewable-energy-action-plan>
- **Strategic Housing Investment Plan**
<http://argyllcommunities.org/files/2011/08/LHS-Summary-Email-Version.pdf>
- **ABC Corporate Management Asset Plan**
Link?
- **Argyll and Bute Development Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/local-plan>
- **Argyll and Bute Woodland and Forestry Strategy**
<http://www.argyll-bute.gov.uk/woodland>
- **Scottish Natural Heritage Corporate Plan**
<http://www.snh.gov.uk/docs/C226686.pdf>
- **Loch Lomond and the Trossachs National Park Plan**
<http://www.lochlomond-trossachs.org/looking-after/corporate-plan/menu-id-891.html>
- **Scottish Rural Development Programme**
<http://www.scotland.gov.uk/Topics/farmingrural/Agriculture/grants/SRDProot>
- **Core Path Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/core-path-planning>



5: Environment

Code	Outcome	Success measures*	Target/ timescale	Benchmark	Lead
CPP 05	The places we live, work and visit are well planned, safer and successful, meeting the needs of our communities.	% of category A water supplies to be improved to EC standards	64%		ABC
		% environmental health service requests resolved within 20 working days			ABC
		% of building warrants responded to within 20 days	80%		ABC
CPP 06	We contribute to a sustainable environment.	Reduction in Councils Carbon emissions.	3 years	9.7%	ABC
		No of tonnes of Biodegradable Municipal Waste to landfill		(5,250 - 2011)	ABC
		Increased Recycling ,composting and recovery rate for household waste	40% 11/12, 40%12/13	40%	ABC
CPP 07	The full potential of our outstanding built and natural environment is realised through partnership working.	Fulfil and communicate the actions and outcomes in the Local Biodiversity Action Plan	Targets contained within LBAP		LBAP
		SEARS partners and land managers to work together towards target of 95% of features on protected areas in favourable condition.	95%	95% (national target)	ABC
		Increase in usage of walking and cycling tracks (various sites)		1%	ABC

*these are only a few of the success measures the CPP Environment Theme Group uses. For a full list of all the Environment success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



argyll and bute
communityplanningpartnership

5: Environment

Argyll and Bute Renewable Energy Action Plan

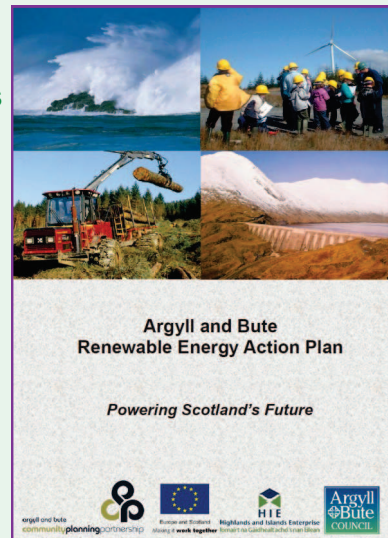


(CPP CP02: Sustainable Economic Assets – Maximise economic benefits from renewable energy sector; Agreement of 'Renewables Action Plan' for Argyll and Bute to promote economic development).

The Argyll and Bute Renewable Energy Action Plan (REAP), endorsed by the Executive Committee 12th August 2010, was developed from a key action in the Argyll and Bute Community Plan 2009-2013. The Renewable Energy sector is increasingly being recognised as a significant driver of Scotland's future economic success. The REAP recognises the potential of Argyll and Bute's abundant renewable resource, and provides a framework to facilitate a co-ordinated partnership approach in order to realise the potential of our sustainable economic assets, in contributing toward future economic development for Argyll and Bute and Scotland. It outlines our vision, and actions to achieve this, which seeks to ensure:

“Argyll and Bute will be at the heart of renewable energy development in Scotland by taking full advantage of its unique and significant mix of indigenous renewable resources and maximising the opportunities for sustainable economic growth for the benefit of its communities and Scotland.”

For more information on the Renewable Energy Action Plan visit - <http://www.argyll-bute.gov.uk/planning-and-environment/renewable-energy-action-plan>



Wildlife Tourism

Wildlife Tourism is a growing part of the tourist industry in Argyll and Bute. As fishing and agricultural industries struggle, specialist sectors, such as whale-watching and sea eagle-watching, can attract tourists to our remote and rural areas, contributing to the local economy.



Marine and land based wildlife tourism is well-established on Mull and a range of trips are on offer to visitors, including those related to the Sea Eagle project.

Wildlife Tourism brings a range of social and economic benefits to the wider local community. Local boat operators, local food producers, accommodation providers and local artists are among some of those who benefit from people visiting the area, staying longer and spending more money. This is recognised in the Woodland and Forestry Strategy which seeks to further develop woodlands' contribution to tourism and recreation in Argyll and Bute.





5: Environment

argyll and bute
communityplanningpartnership

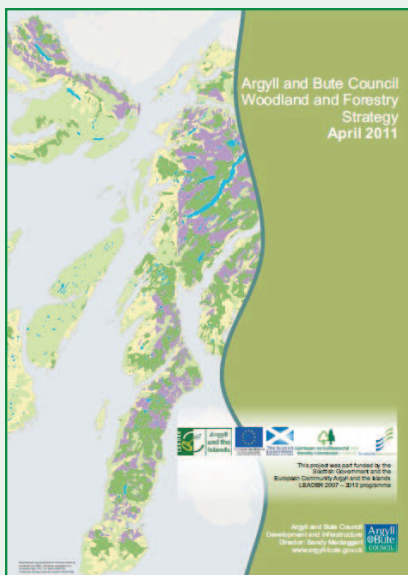
Argyll and Bute Core Paths Plan

The Finalised draft of the Core Paths Plan was published in January 2011 and the Outdoor Access Team is now trying to resolve some of the 140 objections to Paths and Launching Points. It is expected that a Public Local Inquiry (PLI) into the remaining objections will be required during 2012. At present 981 miles of Core Paths, 172 Launching Points, 381 and miles of Aspirational paths will be included in the final Plan with this figure likely to rise following the PLI. Moving forward the team will start to survey the network and begin the process of prioritising future investment in path improvements. The initial priorities will be to ensure the safety of structures including bridges followed by the installation of signage and way markers.



For more information on the Core Path Plan visit - <http://www.argyll-bute.gov.uk/planning-and-environment/core-path-planning>

Woodland and Forestry Strategy



Forests and woodland cover over 30% of the land area of Argyll and Bute, and as such, impact on many aspects of our lives.

The strategy provides an overall picture of the resource and its related issues. It sets out what we would like our woodlands to look like over the next 50 years in our area, and how we can make the most of them so that they contribute to our local economy, to the environment, our rich heritage, and to the quality of life for our communities and residents. It contains an Action Plan which is linked to Scottish Rural Development Programme funding.



The Argyll and Bute Woodlands and Forestry Strategy was commissioned by Argyll and Bute Council and Forestry Commission Scotland. Funding support was also given by Argyll and the Islands LEADER, and Scottish Enterprise.

For more information on the Woodland and Forestry Strategy visit - <http://www.argyll-bute.gov.uk/woodland>





argyll and bute

communityplanningpartnership

6: Social Affairs



We want to deliver the best services for our customers. To do this we need to have policies, protocols and processes that focus on our customers' needs. Our employees need to have the right skills and tools to do their jobs. We need to make the most of our resources by working with our partners to deliver services in a different way.

Local Outcomes	National Outcomes
<p>CPP 7 —Our children are protected and nurtured so that they can achieve their potential.</p> <p>CPP 8 —Our people are supported to live more active, healthier and independent lives.</p> <p>CPP 9 —We work with our partners to tackle discrimination.</p> <p>CPP 10 —Vulnerable children and families are protected and are supported in sustainable ways within their communities.</p> <p>CPP 11—Our young people have the skills, attitudes and achievements to succeed throughout their lives.</p> <p>CPP 12— The impact of alcohol and drugs on our communities, and on the mental health of individuals, is reduced.</p>	<p>3 we are better educated, more skilled and more successful, renowned for our research and innovation.</p> <p>4 Our young people are successful learners, confident individuals, effective contributors and responsible citizens.</p> <p>5 Our children have the best start in life and are ready to succeed.</p> <p>6 We live longer, healthier lives.</p> <p>7 We have tackled the significant inequalities in Scottish life.</p> <p>8 We have improved the life chances for children, young people and families at risk</p> <p>9 We live our lives safe from crime, disorder and danger</p>

Key Strategic Documents

- **ABC Equality and Diversity Scheme**
<http://www.argyll-bute.gov.uk/sites/default/files/Equality%20and%20Diversity%20Scheme.pdf>
- **Strategic Housing Investment Plan**
<http://www.argyll-bute.gov.uk/service-information/community-and-culture>.
- **Integrated Children's Services Plan**
<http://www.argyll-bute.gov.uk/social-care-and-health/integrated-childrens-service-plan-2009-2012>
- **Integrated Older People's Service Plan**
<http://www.argyll-bute.gov.uk/council-and-government/corporate-plan-2011-2012>
- **ABC Education Services Plan**
<http://www.education.ea.argyll-bute.sch.uk/admin/admin.asp>
- **Adult Protection Plan**
<http://www.argyll-bute.gov.uk/social-care-and-health/adult-protection-committee>
- **Child Protection Plan**
<http://www.argyll-bute.gov.uk/abcpc>
- **Curriculum for Excellence Action Plan**
<http://www.education.ea.argyll-bute.sch.uk/learnteach/ace.asp>
- **More Choices More Chances / 16+ learning Choices**
<http://www.scotland.gov.uk/Publications/2006/06/13100205/10>
- **Health Improvement Planning and Performance Group**
[http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6\(1\).3%20HIPPAG%20Appendix%201.pdf](http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6(1).3%20HIPPAG%20Appendix%201.pdf)
- **Against Domestic Abuse / Violence Against Women Strategy**
- **Strathclyde Police**
<http://www.strathclyde.police.uk/index.asp?locID=535&docID=-1>
- **Strathclyde Fire and Rescue**
<http://www.strathclydefire.org/about-us/planning-and-performance.aspx>
- **Sport and Physical Activity Strategy**
<http://www.argyll-bute.gov.uk/service-information/community-and-culture>.



argyll and bute

communityplanningpartnership

6: Social Affairs

Research and Information

The Community Planning Partnership has access to many sources of demographic data and other statistical information. Population statistics and projections, in conjunction with other information, help the CPP to ensure services are delivered where they are needed and to plan for future changes in needs.

Population Projections

Over the 2008-2033 period, the total population of Scotland is projected to increase from 5,168,500 to 5,544,410. However, the sub-national projections indicate that there will be regional variations within Scotland. Of the 32 Scottish Local Authorities, 19 are expected to show population growth and 13 – including Argyll and Bute – are expected to experience population decline.

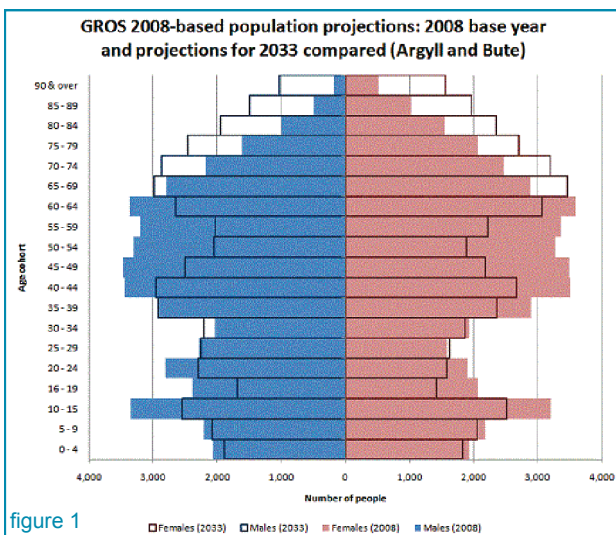


figure 1

This graph (figure 1) shows the projections from 2008 to 2033.

As well as absolute population numbers in Argyll and Bute changing (falling from 90,500 to 85,383 over the projection period), the age profile of the population is expected to change, with proportions of 0 to 15s and working age populations decreasing, and the proportions of the pensionable-age population increasing

Population by Area

This diagram (figure 2) shows the population breakdown for Argyll and Bute as a whole and also for the four administrative areas.

The age profiles of the different areas means that the needs will be different in each area. Knowing this information helps us to deliver services where they are needed.

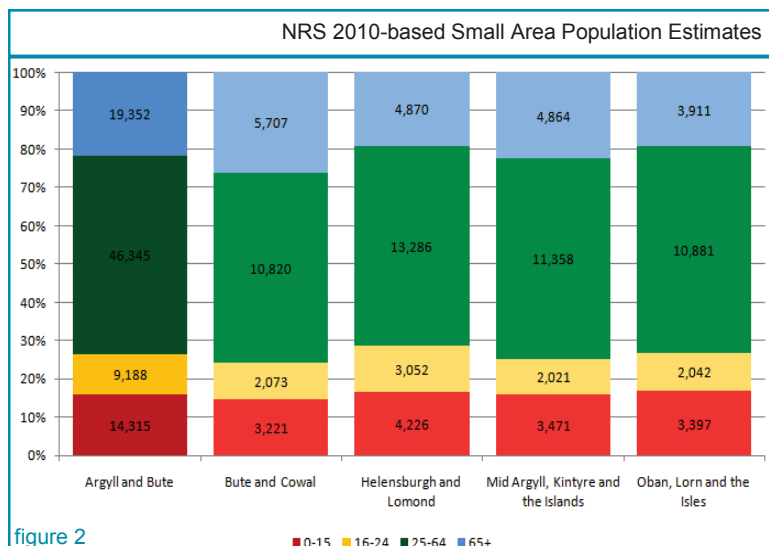


figure 2



Argyll and Bute

communityplanningpartnership

6: Social Affairs

Code	Outcome	Success measures*	Target/ timescale	Benchmark	Lead
CPP 08	Our children are protected and nurtured so that they can achieve their potential.	Increase the percentage of care leavers with a pathway plan.	100%		ABC
		Ensure the number of child protection repeat registrations remains at 0.	0	1	ABC
		Increase the percentage of children affected by disability receiving community based support.	80%		ABC
CPP 09	Our people are supported to live more active, healthier and independent lives.	09.1 Increase the percentage of older people receiving care in the community versus residential care or NHS continuing care beds.	Target: 70% / 30%		ABC
		Increase the number of adults achieving accredited learning outcomes through community based adult learning (CBAL).	100		ABC
		Increase the number of visits to Council Gyms per 1000 population.	125		ABC
CPP 10	We work with our partners to tackle discrimination.	To reduce the number of Hate Crime incidents reported to Police (figure obtained from 5 year average between 2006 to 2011)	March 2013	49	SP
		To reduce the number of Domestic Abuse Incidents (figure obtained from 5 year average between 2006 to 2011)	March 2013	663	SP
		To increase the detection rate for Domestic Abuse crime (figure obtained from 5 year average between 2006 to 2011)	March 2013	76.1%	SP
CPP 11	Vulnerable adults, children and families are protected and are supported in sustainable ways within their communities.	Ensure the percentage of Children on the CPR with a current Risk Assessment remains at 100%.	100%		ABC
		Reduce the number of people awaiting free personal care (FPC) within their homes 0-4 weeks.	0		ABC
		Older people are supported to live independently for longer through third sector interventions and support	500 during 2012/2013	750 (national)	TSP
	Number of people engaged in activities and reporting improved mental health and well-being – tracked over minimum 6 month period	600 during 2012/2013	600 (national)	TSP	

*these are only a few of the success measures the CPP Social Affairs Thematic Group uses.
For a full list of all the Social Affairs success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



argyll and bute

communityplanningpartnership

6: Social Affairs

Code	Outcome	Success measures*	Target/ timescale	Benchmark	Lead
CPP 12	Our people have the skills, attitudes and achievements to succeed throughout their lives.	Curriculum for Excellence; Increase the positive outcomes for pupils across Argyll and Bute. (basket of 7 indicators)	100%		ABC
		Increase attainment level for Maths at 87%, remains above the target of 82%.	82%		ABC
		Increase attainment level for writing at 87% against a target of 77%.	77%		ABC
		Increase attainment for reading at 87% and remains above the target of 84%.	84%		ABC
		84% of S4 students attaining (?) or more subjects at Level 4 or better against a authority target of 82% and the national average of 73% and performance had improved on the 80.6% achieved in 08/09.	82%		ABC
CPP 13	The impact of alcohol and drugs on our communities, and on the mental health of individuals, is reduced.	Increase the number of young people gaining accredited achievement awards.	25		ABC
		Alcohol screenings - Trajectory for February = 3635 against a target of 3691 by end of 2010/11	3691		NHS
		To increase the number of persons detected for drug supply crimes (figure obtained from 5 year average between 2006 to 2011)	March 2013	86	SP
CPP 14	The places where we live, work and visit are well planned, safer and successful, meeting the needs of our communities.	To reduce the number of incidents of street drinking reported by members of the public (figure obtained from 5 year average between 2006 to 2011)	March 2013	241	SP
		To reduce the number of annual fatal road traffic collisions (figure obtained from 5 year average between 2006 to 2011)	March 2013	10	SP
		Increase the percentage of Community Payback Order (CPO) supervision cases seen without delay - 5 days.	85%		ABC
		Reduce the number of accidental dwelling fires	5%	152	SF&R

*these are only a few of the success measures the CPP Social Affairs Thematic Group uses.
For a full list of all the Social Affairs success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



6: Social Affairs



Curriculum for Excellence

Curriculum for Excellence aims to achieve a transformation in Education in Scotland by providing a coherent, more flexible and enriched curriculum from 3 to 18.

The curriculum includes all of the experiences that are planned for children and young people through their education. The 3-18 curriculum children and young people the attributes, knowledge need to flourish in life,

aims to ensure that all in Scotland develop and skills they will learning and work. The knowledge, skills and attributes children and young people will develop will allow them to demonstrate four key capacities – to be successful learners, confident individuals, responsible citizens and effective contributors.

For more information on the Curriculum for Excellence visit - <http://www.education.ea.argyll-bute.sch.uk/learnteach/ace.asp>



16+ Learning Choices

Under the Scottish Government policy 16+ Learning Choices, all young people across Argyll and Bute are guaranteed the offer of a place in post-16 learning. The policy is an integral part of Curriculum for Excellence and is central to facilitating the delivery of the national indicator for positive and sustained destinations post-16.

By staying in learning past their initial school leaving age, young people are increasing their opportunities to secure and sustain long-term employability. This helps to build capacity for the young person, their families and their local communities; and in turn supports Argyll and Bute's economic growth. Critically, the aim of 16+ Learning Choices is to prevent and help reduce youth unemployment.

16+ Learning Choices requires multi-agency collaboration across the local authority with robust systems and shared processes in order to provide the right learning and support for all young people.





6: Social Affairs

Argyll and Bute Strategic Housing and Communities Forum

Despite the continuing economic pressures the Strategic Housing and Communities Forum has continued to deliver an innovative and exciting housing programme.

Top priorities have been:

- to sustain housing development, and
- action to address fuel poverty

Housing developers in Argyll and Bute responded creatively to the Scottish Government's invitation to bid for funding from the Innovation and Investment Fund. 7 bids were successful securing £5m grant funding to deliver 137 homes over the next two years. Currently there are 172 homes on site. and next year will see the culmination of an innovative joint project between health, housing and social work when the new Mull Progressive Care Centre in Craignure is completed.



Castle Street, Rothesay

Mull Progressive Care Centre under construction



Alienergy in partnership with the Council submitted a successful bid to the second round of Universal Home Insulation Scheme (uHIS) and secured £742k to improve draught proofing and insulation in homes across the

area. The project will contact 4500 households via direct mailings; door knock 3000 properties and deliver survey/advice visits to least 1134 of them.

For more information on housing in Argyll and Bute visit — <http://www.argyll-bute.gov.uk/housing>



New Parliament Place Campbeltown

at



argyll and bute

communityplanningpartnership

6: Social Affairs

Safer Communities



In Argyll and Bute we believe that everyone has the right to be safe and feel safe in their communities. We are committed to creating and supporting safer and stronger communities – where we live, where we work, where we play – in which we all take responsibility for our actions and how they affect others.

This is led through the Community Safety Partnership, a Council led partnership that brings together representatives from the local authority, police service, fire and rescue service, health, education, other public sector interests and the third sector .

The Partnership works to reduce anti-social behaviour and fear of crime and to promote safer, more inclusive and healthier communities through a wide range of day-to-day services such as street scene officers, CCTV operations and diversionary activities for young people.

Argyll and Bute Alcohol and Drug Partnership

The effects of alcohol and drug misuse lead to significant social and health impacts for the individual, for their families and for our wider communities. The Argyll and Bute Alcohol and Drug Partnership (ADP) works together to prevent and support recovery from the harmful use of alcohol and drugs. The Partnership comprises partners from the Council, health, police and the third sector to support national policy through the development of local strategies that deliver local outcomes for Argyll and Bute.



argyll and bute
communityplanningpartnership

6: Social Affairs

Health Services in Argyll and Bute

Health Services in Highland and Scotland have to change due to:

- Increasing elderly population and more people living with long term conditions for longer
- In some areas the health of people are not improving so we must address health inequalities
- Healthcare costs rising faster than our income
- High cost of new treatments

Seven key principles to shape future plans

1. Promoting good health, self care and independence
2. Quality service that is fair and affordable based on need and clinical evidence
3. More community-based with hospital beds for acutely ill and those needing specialist care
4. Joint working with local authority, voluntary and independent sector
5. Run by well-trained and flexible staff working to the top of their skills
6. Using modern facilities and technology to best effect. Services and offices across fewer sites
7. Ongoing re-design to remove waste and inefficiency with minimal over head costs.

The impacts of change

1. More people will be looked after at home or close to home with more service in the community
2. Fewer people will need to be admitted to hospital as emergencies
3. People who do come into hospital will not need to stay in so long
4. Fewer hospital beds will be required
5. Fewer buildings will be needed
6. The make-up of the workforce will change with fewer staff required

Health Improvement in Argyll and Bute

A healthy population is essential for a flourishing Argyll and Bute. The Community Health Partnership makes a significant investment in preventative health improvement initiatives and via the community planning process supports a number of structures:

HIPPAG – the Health Improvement Planning and Performance Action Group is a partnership between the public and third sectors and is responsible for overseeing health improvement delivery across Argyll and Bute.

Health Improvement Fund - supports local health improvement projects. (Approximately £71k per annum).

Local Public Health Networks - made up of public and third sector partners and responsible for implementing health improvement initiatives.

Priorities for Health Improvement in Argyll and Bute

- Building and supporting capacity within all Community Planning Partners to deliver health improvement.
- Empowering individuals and communities to be healthy, for example, asset building on the resources and skills for health already present in communities.

Lifestyle interventions such as smoking cessation, alcohol brief interventions and mental health improvement.

For more information on health services in Argyll and Bute visit - <http://www.nhshighland.scot.nhs.uk/CHP/ArgyllandBute/Pages/ArgyllButeCHP.aspx>





7: Third sector and communities

argyll and bute
communityplanningpartnership



There are long distances between the places where we live, work and visit and some of our communities are very small. We need to find innovative ways of delivering services to make sure our communities are strong, resilient to change, fair and inclusive.

Local Outcomes	National Outcomes
<p>CPP15— We work with our partners to tackle discrimination</p>	<p>7 We have tackled the significant inequalities in Scottish life.</p>
<p>CPP16—Our Third Sector and Community Councils have access to information and support, including training opportunities</p>	<p>11 We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.</p>
<p>CPP 17—Our partners and communities are able to be fully engaged in the way our services are delivered.</p>	<p>13 We take pride in a strong, fair and inclusive national identity.</p>
<p>CPP 18—We engage with our partners, our communities and our customers to deliver</p>	

Key Strategic Documents

- **ABC Equality and Diversity Scheme**
<http://www.argyll-bute.gov.uk/sites/default/files/Equality%20and%20Diversity%20Scheme.pdf>
- **Community Engagement Strategy**
<http://www.argyll-bute.gov.uk/sites/default/files/community-life-and-leisure/Community%20Engagement%20Strategy.pdf>
- **Against Domestic Abuse / Violence Against Women Strategy**
Link?
- **Health Improvement Planning and Performance Group**
[http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6\(1\).3%20HIPAG%20Appendix%201.pdf](http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6(1).3%20HIPAG%20Appendix%201.pdf)
- **3rd Sector Interface**
<http://argyllcommunities.org/thirdsectorpartnership/>
- **ABSEN Business Plan**
<http://www.absen.org.uk>



7: Third sector and communities

argyll and bute
communityplanningpartnership

Code	Outcome	Success measures*	Target/ timescales	Benchmark	Lead
CPP 15	We work with our partners to tackle discrimination	Participation of equality and diversity groups and individuals is recorded (No of groups. Gaps identified) 75% of partners sign up to "See Me" pledge (Number of) Third Sector organisations supported to develop equal opportunities policies	March 2013 75% of partners – March 2013 March 2013		ABC NHS ABC/TSP
CPP 16	Our Third Sector and Community Councils have access to information and support, including training opportunities	Increase in new applicants for Third Sector and Health Improvement grants (Number of) people placed into volunteering/engaged in volunteering. Increased number of social enterprise clients supported by Business Gateway	10% new applicants 1,400 10% increase	1,100 (local)	ABC/NHS TSP ABC
CPP 17	Our partners and communities are able to be fully engaged in the way our services are delivered.	Three Argyll and Bute Services consider delivery by social enterprise by March 2013 (number of) community engagement resources and activities by partners recorded Third sector demonstrates working in partnership – evidence of actions (number of actions)	March 2013 March 2013 20 - March 2013		ABC ABC TSP
CPP 18	We engage with our partners, our communities and our customers to deliver best value services.	(number) of groups supported by ABSEN Associates and sustain number of ABSEN Associates Evaluation of mental health modernisation incorporates Third Sector organisations Actions following review of multi-agency health improvement involves Third Sector	March 2013 March 2013 March 2013	50 (national)	TSP TSP NHS NHS

*these are only a few of the success measures the CPP Third Sector and Communities Group uses.
For a full list of all the TS&C success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



7: Third sector and communities

argyll and bute
communityplanningpartnership



Argyll and Bute Local Services Initiative (ABSLI)

ABSLI is a partnership initiative bringing together Argyll and Bute Council, Argyll and Bute Social Enterprise Network, Argyll Voluntary Action, and Argyll & Bute Community Health, NHS.

ABSLI is investigating whether asset-based approaches to service innovation can help to sustain (and improve) services even during a time of cuts and increasing actual costs. It offers an opportunity for local practitioners to learn from practice, analyse risk factors and develop and support stakeholders to develop service models which meet the long term needs of communities.

The work is part of a Rural Development Community of Practice (CoP), which is supported by Carnegie UK Trust and Highlands and Islands Enterprise. The CoP enables activists, professionals and policy makers from across the UK and Ireland to support and learn from one other online and at face-face events.

The ABSLI was developed based on recommendations from the Argyll and Bute 'Harnessing the Potential of the Third Sector to Help Achieve Council Objectives Demonstration Project' (Demonstration Project.) This was established in 2008 following a meeting between the Council Leader and the Head of the Big Lottery Fund in Scotland. It is a record of the work that Argyll and Bute Council under-took to help develop and maintain sustainable communities, working jointly with community, voluntary and social enterprise organisations, collectively known as the Third Sector.



For more information visit - <http://fieryspirits.com/page/developing-rural-services>

Third Sector Partnership

Argyll and Bute Third Sector Partnership is a partnership between the infrastructure support organisations of ABSEN (Argyll & Bute Social Enterprise Network), Argyll Voluntary Action and Islay and Jura CVS. Since its inception in March 2010, the Partnership has strengthened its representational role on a range of strategic community planning groups, including Social Affairs, Third Sector & Communities and CPP Management Committee. It has worked with its colleagues in Argyll and Bute Council and Health predominantly and in particular in the areas of community engagement.

The Partnership operates the third sector fora across 7 areas of Argyll and Bute and is involved in, amongst other initiatives, the Mental Health Improvement and Promotion Plan and the Reshaping Care for Older People plans. Through the fora we are able to link and communicate the views of the wider sector to our strategic partners.

We are all operating in very harsh times – our statutory partners are facing challenges which impact on staff and services and the third sector also has lost a number of staff, with more posts and services to be lost in the coming months. To survive, continue to deliver our core services and assure our communities of support we are working more closely than ever before, with a greater sense of understanding of each other than hitherto. We are stronger through greater understanding and have a vision which will take us into a future of better, smarter and more sharply focussed service delivery underpinned by working together in mutual respect and with a common goal.

For more information on the Third Sector Partnership visit - <http://argyllcommunities.org/thirdsectorpartnership/>



7: Third sector and communities

argyll and bute
communityplanningpartnership

Better Community Engagement resource pack

This project set out to produce an easy-to-understand and easy-to-access resource pack that will enhance community engagement activities across Argyll and Bute. It was produced by, and for, local area Community Planning partners in Argyll and Bute.

This has been a good example of partnership work, involving in particular the Third Sector Partnership and NHS Highland working alongside Argyll and Bute Council.

The challenge was to produce a resource for Community Planning Partnership partners and community groups (such as Community Councils and Third Sector Fora) as an accessible online resource.



The final pack has practical exercises with easy-to understand instructions and graphics to encourage use. The pack was written for Local Area Community Planning Groups and the information it contains is aimed at these groups. It can be used by Local Area Community Planning Groups themselves when planning engagement activities or by individual Local Area Community Planning partners in relation to their own service provision.

For more information or to access the resource pack visit - link to follow

HIE—Community Account Management

There are currently nine Community Account Management (CAM) areas in Argyll, with Local Development Officers (LDOs) being supported by HIE and Leader to develop and deliver community plans. These areas have been selected in conjunction with the CPP and are already demonstrating the value of having a dedicated local worker to implement projects on behalf of the community. The initial CAM areas (Jura, Coll and Cumbrae) completed community plans last year and have made significant progress towards the projects they encompass.



CAM Local Development Officers

The next six areas (Bute, Colintrave and Glendaruel, Colonsay, South Islay, Ross of Mull and Iona and Tiree) have now identified key projects within their community plans, ranging from a marketing strategy, pontoon projects, a community café and a web site. Argyll is now scoping out two new CAM areas in preparation for a potential second phase of funding, which could see new LDOs in post in early 2012.

Bute Community plan can be found at:
<http://bclc.co.uk/documents/>

Tiree Community Plan can be found at
[http://www.tireetrust.org.uk/index.php?](http://www.tireetrust.org.uk/index.php?option=com_content&task=blogcategory&id=43&Itemid=76)

[option=com_content&task=blogcategory&id=43&Itemid=76](http://www.tireetrust.org.uk/index.php?option=com_content&task=blogcategory&id=43&Itemid=76)





Other formats If you would like a copy of this plan in another language or format, or if you require the services of an interpreter, please contact Argyll and Bute Community Planning Partnership on 01546 60**** or email cpp.enquiries@argyll-bute.gov.uk

OL&I LACPG Scorecard				Draft February 2011												
KPIs for Economy / Personal Safety OL&I				KPIs for Infrastructure / Wellbeing OL&I												
	Target	Actual	Status Trend		Target	Actual	Status Trend									
Business start ups supported OL&I	13	26	G	AWAIT DATA - Condition of roads OL&I												
AWAIT DATA - Investment, jobs & training per REAP in OL&I				Streetscene Officer Service - number of fines issued OL&I												
LPI08 - Dunstaffnage Castle	31,218			LEAMS - OL&I monthly average	74	73	R ↑									
Visitor numbers to OL&I VICs	292,238	157,964	R	Improvements in Children's Play Facilities OL&I												
CHORD - Oban - OB01 Bay Harbour		Green	G →	Older People - OL&I		Green	G →									
No of scheduled flights at Oban airport	130	144	G →	Adult Protection - OL&I		Green	G ↑									
Average flight capacity - scheduled flights	4.0	6.3	G →	Learning Disability - OL&I		Red	R →									
				Mental Health - OL&I		Green	G →									
Road traffic collisions OL&I	25.2	15.0	G	Children in Care - OL&I		Red	R ↓									
Drug crimes OL&I	30.6	37.0	R	Adult Literacy - OL&I		Green	G ↑									
Anti-social behaviour OL&I	397.3	264.0	G	AWAIT DATA - Uptake of benefits & welfare rights OL&I												
Perception - fear of crime OL&I				AWAIT DATA - No of affordable houses built OL&I												
AWAIT DATA - No of joint working initiatives OL&I				HMIE positive School Evaluations - OL&I		100 %										
				HMIE overall average score per inspection - OL&I	0.0 %	0.0 %	G ↑									
Population OL&I	20,231			<table border="1"> <thead> <tr> <th>Customer Feedback OL&I</th> <th>No. of Surveys in period</th> <th></th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td>Await local data</td> </tr> <tr> <td></td> <td>No. with Satisfaction above target</td> <td></td> </tr> </tbody> </table>				Customer Feedback OL&I	No. of Surveys in period				Await local data		No. with Satisfaction above target	
Customer Feedback OL&I	No. of Surveys in period															
		Await local data														
	No. with Satisfaction above target															
% OL&I population that are of working age	63.9 %															
Number of dwellings OL&I	10,705															

This page is intentionally left blank

OBAN LORN & THE ISLES – ITEM TRACKER

tem	Report Title	Service Officer / Contact	Date added to Tracker	Notes	Action Required
1.	An Cridhe Project, Isle of Coll	CE – Bruce West	2011	Payment of £50k in respect of the An Cridhe project was made by CHAPS on 15 July 2011	Close and remove from tracker
2.	Care Home site at former Ossians	CS – Alex Taylor	August 2011	The company are still interested and are looking at ways to overcome a temporary difficulty with additional finance due to recent bad publicity about the care home sector. As you can see from the previous documentation regarding the older peoples review the decision is not to proceed with externalisation of care homes at the moment	Update to future Business meeting – February?
3.	Community Development	CS – Donald MacVicar	August 2011	Mock inspection carried out with OLI Community Learning staff in late August and this work will be used as a foundation for the self evaluation process when an Inspection of the wider Learning community for Oban High School takes place. HMle have given no indication that an inspection will be carried out in the near future – only 2 weeks notice required to be given under new inspection process.	No further update
4.	Community Group Updates	CS – Laura Macdonald	August 2011	Verbal update provided 13/10/11	Update to next Business Meeting

OBAN LORN & THE ISLES – ITEM TRACKER

tem	Report Title	Service Officer / Contact	Date added to Tracker	Notes	Action Required
5.	2011 events: Fireworks; Remembrance Parade; Christmas Parade	Elected Members	2011	Fireworks to be Friday 4 th November 2011 Remembrance Sunday parade being arranged by British Legion.	Update to next Business Meeting- Cllr Mackay
6.	Glencruitten Golf Club	Elected Members - Cllr Chalmers	2011	Meeting to be arranged with sub-group set up comprising GC/MJD/NMK/ER and 4 reps from the Golf Club (John MacKinnon and Tony Cave)	
7.	Hospital Re-design Task Group	Elected Members	August 2011	Update from Chairman to be circulated prior to next meeting	Updates from NHS to LACPG meetings Remove from tracker.
8.	New Gaelic Centre for Oban	Elected Members	17/08/11	Responsible officer to be identified	
9.	Oban Cinema Group	Elected Members	2011	Contact to be identified for group	
10.	Provision of Bye-law on Loch Awe	Elected Members	2011	Sheriff's findings now available	
11.	Scottish Water Issues	Elected Members	2011	Quarterly updates to be submitted to Business Meetings	Update to November meeting, then quarterly.
12.	Transerv issues	Elected Members		Quarterly updates to be submitted to Business Meetings	Update to November meeting, then quarterly.
13.	Transport Scotland Issues	Elected Members		Quarterly updates to be submitted to Business Meetings	Update to November meeting, then quarterly.

OBAN LORN & THE ISLES – ITEM TRACKER

tem	Report Title	Service Officer / Contact	Date added to Tracker	Notes	Action Required
14.	Bus Shelter - Appin	FS – D Blades	2011	Fresh request for meeting submitted to TranServ 09/09/11.	
15.	Bus Shelter – Bunesan	FS – D Blades	2011	Supplies of replacement glass have been exhausted and fresh stocks are on order. They take some time as they need bolt holes drilled in the correct places depending on which part of the shelter they are for (09/09/11).	
16.	Bus Shelter – Northbound side of Creagan Bus Shelter – LIDGH	FS – D Blades	2011	As above (09/09/11)	
17.	Sign – “What’s On” at Corran Halls	FS – J Anderson	2011	Require costs from Facility Services.	
18.	Artefacts from Council Chamber	FS – M MacFadyen	2011	Awaiting permanent locations	
19.	Business Commercial voids throughout town	G&L	2011	List of void properties to be submitted Cllr McCuish volunteered to provide this information at present	Update to November, then quarterly
20.	Saulmore Golf Course	P&R – Stephen Fair	2011		
21.	Benderloch Turning Circle	R&A - N Brown / - J Heron	2011	Details required for September ?	

OBAN LORN & THE ISLES – ITEM TRACKER

Item	Report Title	Service Officer / Contact	Date added to Tracker	Notes	Action Required
22.	Bridge at Soroba Lane	R&A - N Brown / - J Heron	2011	Broken barriers to be investigated together with views on the continued one-way operation at the location. Business case expected to be completed during September to allow decision to be made.	
23.	Kilmore Speed Limit	R&A - N Brown / - J Heron	2011	Report on A and B road speed limits to DMT in October. In place by about end 2012.	Update to December meeting
24.	Oban Crest signs	R&A - N Brown / - J Heron	2011	Signs are old and not really adequate to be installed at other locations. Photo of signs attached (See Appendix 2). There is insufficient funding in current budget to replace these - Updated 1/9/11	Remove from tracker
25.	Signage – A816 Coastal Route sign at Soroba	R&A - N Brown / - J Heron	2011	J Heron will check and order replacement signs, which will be dependent on costs (Updated 01/09/11)	
26.	Signage – Kilchurn Castle	R&A - N Brown / - J Heron	2011	More information on requirement for signs to be supplied to JH (Updated 01/09/11)	
27.	Traffic Wardens – Oban	R&A - N Brown / - J Heron	2011	Ongoing consultation process. Progress report required	Remove from tracker
28.	Dungallan Public Park wall repairs have been outstanding for many years	R&A – Callum Black	2011	CB is in the process on taking advice from structural engineers and specialist masonry contractors in obtaining a	Update to December meeting

OBAN LORN & THE ISLES – ITEM TRACKER

tem	Report Title	Service Officer / Contact	Date added to Tracker	Notes	Action Required
				structural survey report, which will identify the repairs required and their associate costs. He will also look at the possibility of reinstating the grounds by cutting back the overgrown vegetation within the fenced off areas over the coming winter months, provided that it is deemed safe to do so.	
29.	McCaigs Tower – decorative lighting	R&A – Callum Black	2011	CB in the process of dealing with this matter and has made initial enquiries with colleagues in Estates and Planning. Awaiting confirmation as to ownership and if the plantings have any Tree Preservation Orders or other planning protections conferred on them. Once this is known we will be in a better position to review the matter and make an informed recommendation to the Area Committee.	
30.	Kilninver Bridge – Repair or replacement	R & A – Jim Bryson (Duncan MacIntyre)	23/09/11 By S&E CC	Monitoring bulge in north spandrel – produce costings for repair or replacement in alternative location Evaluate costings – decide on options; source funding – put to contract before existing bridge collapses. Request that Emergency plan be formed and be in place in interim.	

OBAN LORN & THE ISLES – ITEM TRACKER

Item	Report Title	Service Officer / Contact	Date added to Tracker	Notes	Action Required
31.	Kilbrandon Old Cemetery Fence	R&A – Callum Black / Stuart Reid	28/09/11 By S&E CC	Fence dilapidated and requires refurbishment to prevent stock gaining access to graveyard - Stuart Reid to liaise with Callum Black	
32.	B844 – White lining	R&A - Graham Stone / C Struthers	28/09/11 By S&E CC	White lining only partially complete on 2011 surface dressing	

Code:

CS Community Services
 Cust. Customer Services
 D&I Development & Infrastructure
 FS Facility Services
 CE Chief Executive's

G&L Governance & Law
 P&R Planning & Regulatory Services
 R&A Roads & Amenities
 LS Legal Services

OBAN LORN & THE ISLES – ITEM TRACKER

Item	Report Title	Service Officer	Date added to Tracker	Notes	Action Required
------	--------------	-----------------	-----------------------	-------	-----------------

1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					

Signed: _____

Date: _____

This page is intentionally left blank

